

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:3876
ANSWERED ON:18.04.2000
AVAILABILITY OF MEDICINES ON DISPLAY BOARD
RAMSHETH THAKUR

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government have issued guidelines to all the hospitals to display information about the availability of medicines on the display board;
- (b) if so, the details thereof;
- (c) the extent to which it is likely to help the patients;
- (d) whether such guidelines have also been issued to all the CGHS dispensaries;
- (e) if not, the reasons therefor;
- (f) whether the Government have also issued instructions to the hospitals to help senior citizens; (g) if so, the details thereof; and (h) if not, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (INDEPENDENT CHARGE)

(SHRI N.T. SHANMUGAM)

- (a)&(b) The following things alongwith the medicines available in the hospital's OPD are displayed on the board of the dispensaries:

Non-functional status of the equipment, the charges for the various investigations, name and telephone of the Grievances redressal officer and the timings of the OPD hours as a part of Citizens Charter in respect of Dr. Ram Manohar Lohia Hospital, Safdarjung Hospital and LHMC & Associated Hospitals.

- (c) These steps are likely to help the patients to the extent that they know about availability of services including that of the medicines in the hospitals.

(d)&(e) CGHS Medical Store Depot issues Daily Store Information Bulletin (D.S.I.B.) regarding availability of medicines/fresh arrival of the medicines and other important informations regarding drugs/non drugs/import of medicines to the CGHS dispensaries through all the Zones of the CGHS Delhi. This information is available with CMO Incharge of dispensary.

- (f)to(h) Senior citizens are provided medical facilities on priority. Besides there is provision for separate queue and separate counter to supply medicines.